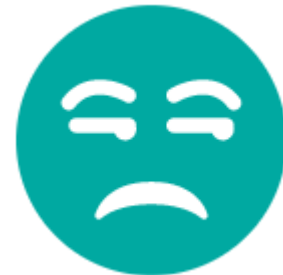


HOW TO FILE A COMPLAINT OR GIVE FEEDBACK?

This document is to help you understand the steps you can take to make a complaint or give us feedback.



It is okay to complain if you are not happy.



Tell us when you are upset about:

- Your supports
- Workers
- Us 2B Inclusive

You can talk to 2B Inclusive 0406163174 (Adelaide)



You can ask someone you trust to help you complain.
You can ask an Advocate to help you.
An Advocate is someone who speaks up for you
if you cannot speak up for yourself.



Not sure who to help you.

Talk to our Staff or Director who will help you find someone



We will try to fix your problem.



We will talk to you about your problem.



DONT WORRY... We will keep anything you say private.



Not Happy?

You can tell NDIS Commission - 1800 03 55 44



**NDIS Quality
and Safeguards
Commission**

(This is a free call from landlines)

Or online

<https://forms.business.gov.au/smartforms/servlet/SmartForm.html?formCode=PRD00-OCF>